

## Terms and Conditions – World Cup Campaign 2026

These Terms and Conditions apply to the World Cup Campaign 2026, organized by Cpost International N.V. (hereinafter: “**Cpost**”), offering Customers the chance to win prizes. The Campaign runs from February 1, 2026, to July 24, 2026.

By participating in the World Cup Campaign 2026 customers agree to be bound by these Terms and Conditions.

### Article 1 – Definitions

- **Customer:** Any individual residing in Curaçao or any business operating in Curaçao that uses Cpost Online Shopping and Shipping services during the Campaign Period.
- **Cpost Online Shopping and Shipping Services:** Services provided by Cpost to Customers via PuntoMio, PuntoMio Ocean, PuntoMio Business, EuroMio, EuroMio Business, for which an Airway Bill is delivered and paid during the Campaign Period.
- **Airway Bill (AWB):** A shipment record or tracking number generated for each package transported and delivered via Cpost Online Shopping and Shipping Services.
- **Campaign Period:** The period from February 1, 2026, to July 24, 2026.
- **Campaign:** The promotional World Cup Campaign 2026 organized by Cpost during the Campaign Period, in which participating qualified Customers earn entries into the raffle, giving them the opportunity to win monthly prizes and one final grand prize.
- **Raffle:** The monthly and final random prize drawings, organized by Cpost, to be held from February 2026 through July 2026, based on qualifying AWBs during the Campaign Period and in which Customers are entitled to participate.
- **Grand Prize Winners:** The winners of the first, second and third prizes drawn in the final Raffle on July 24, 2026.

### Article 2 – Entry Requirements

- 2.1 The Campaign is open to all Customers during the Campaign Period using Cpost Online Shopping and Shipping Services, excluding employees of Cpost and promotional agencies of Cpost.
- 2.2 To be eligible to participate, customers need a minimum of 10 delivered and paid Airway Bills during the campaign period. The digital entry will be automatically generated upon receipt of payment of the Airway Bill.

- 2.3 Participating Customers must ensure that their account details (name, address, phone, email) are complete, correct and up to date at all times.
- 2.4 Cpost reserves the right to disqualify any Customer who fails to comply with these Terms and Conditions or who otherwise attempts to interfere with the integrity of the Campaign.

### **Article 3 – Liability**

- 3.1 Cpost is not responsible for any damage, loss, or theft of the prizes after they have been delivered or handed over to the winner(s).
- 3.2 Cpost is not liable for any defects in prizes provided by third parties. All manufacturer or supplier warranties apply exclusively.
- 3.3 Participation in the Campaign is at the Customer's own risk. Cpost shall not be liable for any direct, indirect, consequential or incidental damages arising from participation in the Campaign, the Raffle, or the acceptance or use of any prize awarded.
- 3.4 Cpost shall not be liable for any loss, damage, or inconvenience resulting from printing errors, technical malfunctions, or other issues materially affecting the Raffle. Cpost reserves the right to cancel, postpone, modify or reschedule the Raffle at any time during the Campaign Period without incurring any liability.

### **Article 4 – Raffle Procedures**

- 4.1 Monthly prize winners will be randomly selected from all eligible AWBs delivered and paid for in that respective month.
- 4.2 The Grand Prize Winners will be selected at random from all qualifying AWBs during the Campaign Period.
- 4.3 Drawings will be conducted by Cpost's Internal Audit Department and will be monitored to ensure fairness and transparency.
- 4.4 If an error occurs that does not materially affect the fairness or outcome of the Raffle, Cpost may, at its sole discretion, allow the Raffle to continue.
- 4.5 Winners will be contacted via the contact information provided in their Cpost account. Customers are solely responsible for maintaining accurate contact information. If a winner cannot be reached within a reasonable time frame (5 business days), Cpost an alternate winner will be drawn, at the discretion of Cpost.

- 4.6 Cpost shall not be responsible for any technical, postal, or network failures that may interfere with participation or winner notification.
- 4.7 Prizes may only be claimed by winners upon presentation of valid identification:
- Individuals: Government-issued ID (ID/sedula, passport or license).
  - Entities: A valid excerpt from the Chamber of Commerce, (issued within the past 6 (six) months) and a Government-issued ID of a registered director, chairperson or owner.
- 4.8 By accepting a prize, winners consent to being featured in Cpost promotions of the Campaign, including publication and the use of the names of the winners, photographs, videos and other promotional materials for Campaign-related publicity, without additional compensation.

## **Article 5 – Prizes**

- 5.1 Monthly Prizes: Winners will be selected each month between February and June 2026. Prizes may vary and are subject to availability. Cpost reserves the right to substitute prizes of equal or greater value.
- 5.2 Grand Prize: To be drawn on Friday, July 24, 2026:
- First Prize: 6KW Solar Panel Installation (PV system, inverter, battery and installation)
  - Second Prize: an ACU green gift card valued at XCG 2,500
  - Third Prize: 50,000 Fun Miles

## **Article 6 – Miscellaneous**

- 6.1 Cpost reserves the right to amend, withdraw, or terminate the Raffle or to modify these Terms and Conditions at any time, without prior notice. Any amendments to these Terms and Conditions will be published on Cpost's official website and shall take effect immediately upon publication.
- 6.2 Cpost is not liable for shipment delays, technical errors, or prize delivery delays caused by circumstances outside its reasonable control.
- 6.3 These Terms and Conditions are governed by the laws of Curaçao. Unresolved disputes resulting from the Campaign, the Raffle or these Terms and Conditions, will be exclusively submitted to the Court of First Instance of Curaçao.